



NATIONAL PRODUCTIVITY COUNCIL
REGIONAL DIRECTORATE: GUWAHATI

ADVERTISEMENT FOR EMPANELMENT OF HOTEL at OOTY

Sub-: Request for Quotation (RfQ) for providing room booking for conduct of Residential Training Program at Ooty during the Period (September 2024 to August 2025)

- Introduction:** National Productivity Council of India (NPC), established in the year 1958, is an autonomous organization under Department for Promotion of Industry & Internal Trade, Ministry of Commerce and Industry, Government of India. It regularly organises Residential Training Programs (with a duration of 4 nights-5 days stay) at various destinations across India for a group of around 15-25 participants from Government/Private Organisations.

NPC invites quotations in two bid system (i.e. Technical & Financial) for competitive hotel room rates and other training related facilities (including conference hall) from **Private Hotels and Government owned Hotels / Training Institutes** having facilities/properties equivalent to 3 star /4 star rating and having prior experience in providing such services required for conduct of Executive Training Programs for Senior/ Middle/ Junior Level employees.

All interested parties are invited to send their competitive rates at the earliest as per the terms & conditions mentioned in the format provided at **Annexure-I & II**. The interested parties are advised to examine all instructions, terms and conditions mentioned in this document. Any deviation from requirement as per Annexure-I & II may kindly be highlighted.

Please note that Agents are not allowed to submit the bids.

- Validity of Empanelment:** The empanelment shall initially be valid for a period of one year from the date of acceptance by the Private Hotels or Government owned Hotels/Training Institutes. **The hotel rates shall be applicable for all NPC Programs at Ooty at the empanelled property throughout the one-year empanelment period.** However, NPC shall have the right to terminate the empanelment based on non-performance or shortcomings in services of the Hotel.

The validity period/empanelment may be extended for any further period after completion of one year, on mutual agreement and/or on any mutually modified terms & conditions, based on the performance and feedback of the NPC officials/ participants/ faculties.

- How to apply:** Please send your bid in 2-bid format either in Physical form or through email.

FOR PHYSICAL SUBMISSION OF BID :

Bid is to be submitted in two bid format (One top outer sealed envelope containing two inner sealed envelopes i.e first inner sealed envelope containing technical bid and titled as **Technical Bid** and second inner sealed envelope containing financial quote and titled as **Financial Bid**. The top outer envelope must be titled as **'Bid for empanelment at Ooty**).

(In case the bids are not submitted as instructed above i.e. technical bid and financial bid are not submitted in separate envelopes, the bid shall be summarily rejected).

FOR BID SUBMISSION ONLINE

The bid may also be submitted through a mail with two separate attachments i.e. first attachment titled as '**Technical Bid for Ooty**' and second attachment titled as '**Financial Bid for Ooty (in password protected pdf format)**

The first sealed envelope/ PDF attachment-I (technical bid) should provide details of the facilities/infrastructure as per the prescribed format (Annexure-III). The second sealed envelope/ password protected PDF attachment-II (financial bid) should contain quotation in terms of rates (in INR) as per the format (Annexure IV).

4. **Locations:** The quotations are invited for residential Training program at Ooty
5. **Where to submit Bid:** The sealed envelope should be sent by post to the address mentioned below at para no. 9 or emailed to guwahati@npcindia.gov.in within stipulated date and time as password protected PDFs.

After submission of quotation by the end date & time and on successfully qualifying the technical evaluation process, NPC shall request the qualified hotels vide email guwahati@npcindia.gov.in to share the password of financial quotation for financial evaluation. The password is to be shared through return email only upon NPC's request. No email shall be sent from NPC to share the password of financial quotation if the vendor does not qualify the technical evaluation/ criteria(s).

6. **Selection Criteria:** The eligibility of hotels for considering the financial quotations will be decided after evaluation of the technical proposal as per evaluation criteria (refer Annexure-V). Only those hotels who are found eligible as per technical evaluation will be considered for financial evaluation.
7. **Right to extend Dates:** NPC has the right to extend or postpone the last date for submission of the quotation. NPC has right to reject any bid(s) that are found to be incomplete and not having requisite details for the technical evaluation. The NPC reserves the right to cancel this RfQ at any time / stage or amend / withdraw any of the terms and conditions contained in the both Technical & Financial information.
8. **Right to Negotiate:** NPC reserves the right to further negotiate the financial terms / other facilities with the Hotels as per the specific requirement of the residential training Program.
9. **Application Address:** The bids should be addressed to the following address:

Regional Director
National Productivity Council,
(Under Ministry of Commerce & Industry, Govt. of India)
2nd floor, Meenakshi Bhawan, Rajgarh Road, Guwahati 781007
Email: guwahati@npcindia.gov.in
Phone :- 0361-3512552 Website: www.npcindia.gov.in

10. **Last date to Apply:** Please send your technical and financial quotation on or before 28th July 2024 preferably by email as explained at para 3 above. The Technical and Financial bids must be two separate documents as per attached Annexure -III and Annexure-IV.

The financial bid should be mandatorily password protected, if submitted online.

11. **Important Dates:** The quotation must be submitted within stipulated date and time (Tentative)

- i. **Advt. published date and time** : 15/07/2024; 1000 hrs
- ii. **Bid submission start date** : 15/07/2024; 1000 hrs
- iii. **Bid submission end date** : 28/07/2024
- iv. **Technical proposal opening date & time** : 29/07/2024;1000 hrs (tentative)
- v. **Financial proposal opening date & time** : 29/07/2024;1500 hrs (tentative)

Annexure-I**A. NPC Standard Package Requirements**

National Productivity Council (NPC) organizes its residential training programmes (duration of 4 nights – 5 Days stay each) for a group of around 15-25 participants. The following are standard requirements:

1. The check-in time to be 'on or after 12:00 noon' on Monday and the check-out time from the hotel to be 'before 12:00 noon' on Friday.
2. Welcome Drink on arrival.
3. Double-bed Rooms on single occupancy basis on APAI plan with standard accommodation amenities like air conditioning, 24 hours hot water and cold-water facility, clean bedsheet, 2 soaps, toiletries and dental kit, hand towel, bath towel, two mineral water bottles (1 Ltr. each) daily in each room, each day.
4. Bed Tea with Cookies/Tea/Coffee maker in each room.
5. Buffet Breakfast, Lunch and Dinner with good spread of itemized menu (veg. and nonveg.)
6. 2 times Tea/Coffee with Cookies/snacks during the conference (i.e. one service each during FN & AN)
 - FN – Tea/Coffee with Cookies/snacks
 - AN – Tea/Coffee with Snacks
7. U-Shape/ Round Table seating arrangement in conference hall with basic conference facilities like LCD projector, Board/LCD screen, whiteboard / flipcharts with markers, mints/toffees, water bottle, Audio (ampli-speaker sound system) for all 5 days.
8. One evening networking dinner with 2 Veg. & 2 Non-Veg snacks, juices, soft drinks.
9. One Complimentary room for Programme Director on APAI plan.
10. Complimentary Pick up & Drop facility from the airport to the hotel and vice versa for the faculty and NPC coordinator.
11. ***Banquet Hall with Audio Visual aids i.e. projector, sound system etc to be provided on complimentary basis for conducting the training programs (tentatively 10am to 5pm) for all days during the stay.***

B. Additional Package Requirements on Chargeable Basis

12. 2 nos. half day site-seeing to cover all important spots of tourist with good (bus /car) vehicles.
13. Arrangement of collar / cordless mike on demand.
14. Rooms on double occupancy basis on APAI plan (Minimum rates for accompanying spouse to be quoted separately to be settled by delegates directly with the hotel)
15. Children policy with age to be quoted separately with extra bed and without extra bed, which will be settled by delegates directly with the hotel)
16. Additional Charges of Breakfast, Lunch and Dinner for non-resident Guests.
 - *All rates to be applicable for one year.*
 - *Rates should be inclusive of all taxes. However, clear mention of the tax rates applied for each item should be mentioned.*

Annexure -II

A. Payment Terms & Condition of NPC

1. Billing of pax on actual check-in/check-out basis
2. No retention charges are payable by NPC.
3. 100% payment will be made after processing of the final bill after the conduct of the training programme within 15 days.
4. The bills raised by the Hotel shall clearly mention the billing components (basic tariff, taxes etc) Check-in, Check-out details of guest(s).
5. Billing to be done to: NATIONAL PRODUCTIVITY COUNCIL

B. General Terms & Conditions of NPC, Training Programs

1. NPC will pay only for the boarding and lodging for the participants on APAI basis. Any personal expense including family expenses (spouse, family & relatives if any) would be borne by the individuals/participants only and to be collected by the Hotel/Resort before checking out. NPC shall be in no way be responsible for such payments.
2. No Minimum Guarantee for Number of Rooms, however regular update of increase/decrease in room requirements will be made to the Contact person of the Hotel by the NPC in advance.
3. Rates to be applicable for one year initially. It may be extended for another one year on mutually agreed terms & conditions.
4. Any other complementary services (non-chargeable) provided by the hotel need to be mentioned by hotel.
5. The Hotel accommodation will have facility to provide first aid and doctor on call facility for medical emergencies.

Annexure-III**Format for Technical Proposal**

**QUOTATION FOR PROVIDING ROOM BOOKING FOR THE RESIDENTIAL TRAINING PROGRAMMEMES DURING SEPTEMBER 2024 TO AUGUST 2025 at Ooty
(To be submitted on company/Hotel letterhead)**

A) HOTEL PROFILE

Details	Property 1	Property 2 (optional)	Property 3 (optional)
1. Hotel Name:			
2. Hotel Address:			
3. Hotel Contact Person (Single Point of Contact for all purpose):			
4. Hotel Phone No.:			
5. Hotel Fax No.:			
6. Total number of rooms in hotel			
7. Distance of the hotel from airport / railway station / main bus stand			
a) Nearest airport and distance:			
b) Nearest railway station and distance:			
c) Nearest main bus station and distance:			

“Hotel” refers to the interested Private Hotels or Government owned Hotels/Training Institute as referred in this document.

B) Please select only one appropriate option against each: -

1. Category of Hotel/ Resort (3 Star / 4 Star & equivalent)

Details	Property 1	Property 2 (optional)	Property 3 (optional)
4 Star category or above	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3 Star Category	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Less than 3 Star Category	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. Number of Restaurants with capacity to accommodate around 20-25 persons at the same time.

Details	Property 1	Property 2 (optional)	Property 3 (optional)
Number of restaurants Two or more	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Number of restaurants only one	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
No restaurant facility	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Number of conference hall(s) with capacity to accommodate 20-25 persons at the same time with chair and table along with LCD projector, Screen, Sound Systems, Cordless mike, White Board, marker, Flip Charts, Marker– (for entire duration of residential training/conference)

Details	Property 1	Property 2 (optional)	Property 3 (optional)

Number of Conference Hall - Two or more	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Number of Conference Hall - only one	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
No Conference Hall facility	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

4. Size of Conference Hall (s) with capacity to accommodate participants in U-shaped setting with chair and table along with LCD projector, Screen, Sound Systems, Cordless mike, White Board, marker, Flip Charts, Marker– (for entire duration of residential training/conference).

Details	Property 1	Property 2 (optional)	Property 3 (optional)
Conference Hall capacity for 50 plus/ above participants in U-shape setting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Conference Hall capacity less than 50 but more than or equal to 25 participants in U-shaped setting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Conference Hall capacity less than 25 but more than or equal to 15 participants in U-shaped setting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Conference Hall capacity less than 15 but more than 10 in U-shaped setting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5. Availability of double rooms, on single occupancy basis, with standard accommodation amenities with Breakfast, Lunch and Dinner (APAI basis) for 5 Days and 4 nights.

Details	Property 1	Property 2 (optional)	Property 3 (optional)
Number of standard double rooms 25 and above	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Number of standard double rooms less than 25 but more than or equal to 15	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Number of standard double rooms less than 15 but more than 10	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

6. Availability of in-house travel desk for management of local transportation towards local sightseeing arrangements & for pick- up & drop from the nearest major Airport/Railway station/Bus stand.

Details	Property 1	Property 2 (optional)	Property 3 (optional)
Owned / in-house local transportation facility	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hired local transportation facility	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
No transportation facility	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

7. Number of years of experience in conducting similar Residential Trainings/ Conferences for State Govt. /Central Govt. / PSU's/ Public Sector Bank/ National Institute of repute during preceding years.

Details	Property 1	Property 2 (optional)	Property 3 (optional)
5 & above	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Less than 5 but more than or equal to 3 years	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Less than 3 but more than or equal to 1 years	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
below 1 year	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

8. Numbers of Residential Trainings/ Conferences conducted during last seven years for National Productivity Council

Details	Property 1	Property 2 (optional)	Property 3 (optional)
5 and above	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

less than 5 but more than or equal to 3	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
less than 3 but more than or equal to 1	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
No such trainings/conferences conducted for NPC	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Date: _____

(Signature of Authorized Signatory) Name
and Designation

Annexure-IV**Format for Financial Proposal****QUOTATION FOR PROVIDING ROOM BOOKING FOR THE RESIDENTIAL TRAINING PROGRAMMEMES DURING SEPTEMBER 2024 TO AUGUST 2025 at OOTY****(To be submitted on company letterhead)****A. Hotel Details**

	Details	Property 1	Property 2 (optional)	Property 3 (optional)
1	Name of the hotel			
2	Category of the hotel (e.g. Star rating etc.)			
3	Complete Address			
4	Phone No.			
5	Mobile No.			
6	Email			
7	Website			
8	PAN No.			
9	GST Reg. No.			
10	Bank Account No.			
11	Name of Bank & Address			
12	Branch Address and Code with ECS Details, IFSC Code			

B. Rates and Terms & Conditions Acceptance

No.	Particulars on APAI basis	Rates (in Rs.) (inclusive of all taxes)		
		Property 1	Property 2 (optional)	Property 3 (optional)
1	Rates per person per night - Single occupancy Room (APAI) along with Standard Package requirement mentioned at Annexure-I (A)			
2	Rates per person per night - Double occupancy Room (APAI) along with Standard Package requirement mentioned at Annexure-I (A)			
<i>In case per PAX tariff mentioned at sl. No. 1 & 2 above does not include item no 10 as mentioned at Annexure-I section A then please mention the rates for Pick up and drop charges for NPC coordinator/Faculty : Rs (for both sides)</i>				
3	Charges for the following items (PER PAX)			
	i. Site seeing Charges – By Bus / Force Traveller (or similar)			
	ii. Site seeing charges – By Car (Innova or similar)			

4	Charges for the following items on demand.					
No.	Particulars on APAI basis	Rates (in Rs.)				
		Property 1	Property 2 (optional)	Property 3 (optional)		
	i. Cordless Mike per piece per day					
	ii. Collar Mike per piece per day					
5	Extra Charges for Non- Resident Guest /Participant					
	i. Extra Breakfast charges					
	ii. Extra Lunch charges					
	iii. Extra Dinner charges					
7	One complementary room (double occupancy) for Program Director/Program Coordinator (Please select one) <i>(If not, List out the deviations proposed)</i>	Agreed/ Agreed	Not	Agreed/ Agreed	Not	Agreed/ Agreed
8	Agreement & Acceptance of NPC Standard Package Requirements for conduct of Training Program as mentioned in this document (refer Annexure-I section-A) (Please select one) <i>(If not, List out the deviations proposed.)</i>	Agreed/ Agreed	Not	Agreed/ Agreed	Not	Agreed/ Agreed
9	Agreement & Acceptance of NPC's Payment Terms and Conditions as mentioned in this document (refer Annexure-II section-A) (Please select one) <i>(If not, List out the deviations proposed.)</i>	Agreed/ Agreed	Not	Agreed/ Agreed	Not	Agreed/ Agreed
10	Agreement & Acceptance of General Terms and Conditions as mentioned in this document (refer Annexure-II section B) (Please select one) <i>(If not, List out the deviations proposed.)</i>	Agreed/ Agreed	Not	Agreed/ Agreed	Not	Agreed/ Agreed
11	Any other chargeable facility					

Date: _____

(Signature with seal of Authorised Signatory)
Name and Designation

Note : Please sign on all the pages of Financial Proposal

Annexure – V**Evaluation and Selection Criteria**

The quotes shall be evaluated on the following parameters of the Hotel/bidder

Sl. No	Description	Score calculation	Max Marks
1.	Category of Hotel/ Resort	<ul style="list-style-type: none"> ○ 4 Star category and above: 10 marks ○ 3 Star Category: 05 Marks ○ Less than 3 Star Category: No Marks 	10
2.	Number of Restaurants with capacity to accommodate 20-25 person at the same time	<ul style="list-style-type: none"> ○ Number of restaurants Two or more: 10 Marks ○ Number of restaurants only one: 5 Marks ○ No restaurant facility: No Marks 	10
3.	Number of Conference Hall with capacity to accommodate 20-25 persons at the same time	<ul style="list-style-type: none"> ○ Number of Conference Hall - Two or more: 15 Marks ○ Number of Conference Hall - only one: 10 Marks ○ No Conference Hall - facility: No Marks 	15
4.	Size of Conference Hall with capacity to accommodate participants in Ushaped/Cluster at the same time	<ul style="list-style-type: none"> ○ Conference Hall capacity for 50 and above participants : 15 marks ○ Conference Hall capacity for less than 50 but more than 25 participants :10 marks ○ Conference Hall capacity less than 25 but more than or equal to 15 participants : 5 Marks ○ Conference Hall capacity less than 15 participants : No marks 	15
5.	Availability of number of double rooms with standard accommodation amenities* on single occupancy basis with breakfast, Lunch and dinner (APAI basis) for 5 Days and 4 nights	<ul style="list-style-type: none"> ○ Number of standard double rooms 25 and above: 15 Marks ○ Number of standard double rooms less than 25 and more than or equal to 15: 10 Marks ○ Number of standard double rooms less than 15: No Marks 	15
6.	Availability of in-house travel desk for management of local transportation towards local sightseeing arrangements & for pick- up & drop from the nearest major Airport/Railway station/Bus stand	<ul style="list-style-type: none"> ○ If owned, in-house local transportation facility: 10 Marks. ○ If hired, local transportation facility: 5 marks. ○ No transportation facility: No marks 	10

Sl. No	Description	Score calculation	Max Marks
7.	Experience in conducting similar residential trainings/ Conferences for Govt. /Central Govt. / PSU's/ Public Sector Bank/ National Institute of repute during preceding 7 years	<ul style="list-style-type: none"> ○ 5 years or above: 15 marks ○ Less than 5 years and more than or equal to 3 years: 10 marks ○ Less than 3 years and more than or equal to 1 year: 5 marks ○ Below 1 year: No marks 	15
8.	Experience in conducting residential trainings/ Conferences for NPC during last seven years	<ul style="list-style-type: none"> ○ 5 nos. and above: 10 marks ○ Less than 5 but more than or equal to 3: 7 marks ○ Less than 3 but more than or equal to 1: 5 marks ○ No such trainings/conferences conducted for NPC: No marks 	10
			100

Note:- ****Standard accommodation amenities - shall be inclusive of facilities like air conditioning, 24 hour hot water and cold water facility and power supply, cleaned pressed bed sheet, bath towel, hand towel, 2 soaps, toiletries and dental kit, 2 mineral water bottles of 1 litre each, each day to each occupant. Accommodation will have facility to provide first aid.***

• ***In order to qualify technically, the Hotel must score 50 marks out of a total 100 as above.***

• ***The Hotel quoting the lowest rates out of the technically qualified Hotels will be selected.***